

Health and safety in Ontario: Where we are and where we want to be

Jeff Lang, President and CEO, Workplace Safety and Insurance Board

Technical session, 2023 Mining Health and Safety Conference

The role of the WSIB in our economy

Add value as partners

Help maintain and improve productivity

Help make the case for more investment

Defining success

The right people

A great product

Excellent customer service

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What we've been able to achieve

95%

entitlement
decisions
made within 10
days

86%

people able to
return to
work within 3
months



average premium
rate cut in half,
lowest in 20
years

\$1.2B

first-ever surplus
rebate for safe
businesses

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Customer service improvements

Real-time claim information

Online account management

Online premium payment, soon with CRA My Business Account

Extended phone hours

No paper statements

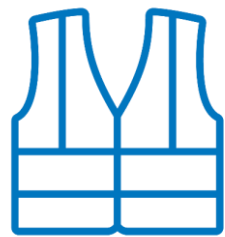
Eliminating faxes

Historical claim data for analysis

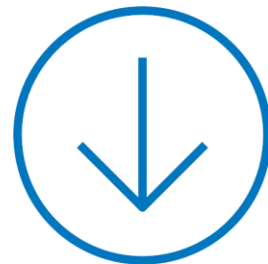
Safety Check helps people compare public safety data

Mining industry at a glance

Despite significant growth, your safety record has improved



Overall # of injuries is down and the rate of lost-time injuries has been cut in half.



Still seeing a higher percentage of lost-time claims than before pandemic



Continue to deal with long latency occupational disease challenges



We're here to help.

Connect you with health and safety partners

Join the Health and Safety Excellence program

Earn rebates and lower your premium rate

Our value proposition

The right people

A great product

Excellent customer service

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