



**Join us and make
a difference.**

Information Technology Technician

Permanent Full-Time, (35 hours/week); Bargaining Unit
Salary Range: \$72,741 - \$90,660 (annual)
Location: Sudbury, Ontario

As part of a high-performance team, you will serve as the primary point of contact for technical support within the organization. This hybrid role combines in-office and remote IT support with occasional front-line client service responsibilities, ensuring every interaction reflects WSN's commitment to professional and responsive service. You will be responsible for diagnosing and resolving hardware, software, network, and system issues while delivering exceptional customer service. Additionally, you will support front-office operations to maintain a seamless and welcoming experience for all visitors and staff.

In a collaborative team environment, you will utilize your strong analytical, evaluation and problem-solving abilities to troubleshoot and resolve basic hardware, software, network, and printer issues. You will provide remote support to employees across various location, ensuring reliable connectivity, access and collaboration tools. You will support daily system operations, log and track support requests, maintain and organize IT inventory, provide technical assistance for meetings, and monitor and maintain basic system security measures. You will also lead the IT component of onboarding for new employees, provide basic training and guidance, and ensure employees have a seamless technology onboarding experience.

Your strong ability to build rapport and maintain positive relationships is complemented by your demonstrated commitment to client experience and professional service delivery. You possess sound working knowledge of cybersecurity and data protection principles, and have obtained a post-secondary diploma or degree in Information Technology, Computer Science, or related field, or equivalent combination of education and experience, complemented with a minimum of 3 years of related IT support job experience.

To apply for this position, please forward your written application (cover letter and resume) by 4:00 p.m. on **January 2, 2026**, to:

Human Resources
Workplace Safety North
690 McKeown Avenue
North Bay, ON P1B 9P1
E-mail: talent@workplacesafetynorth.ca
www.workplacesafetynorth.ca

We thank all applicants for their interest, however, only candidates selected for an interview will be contacted.

WSN is an Equal Opportunity Employer. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, WSN will provide accommodations to applicants with disabilities throughout the recruitment, selection and/or assessment process.